



AUSTRALIAN
AID INTERNATIONAL

Course Outline

Course: Cultural Awareness

Duration: 1 Day
8:00am – 5:00pm

Cost: Course cost is \$220.00. Payment in full prior to commencement of course is required

Location: Surrey Hills, Victoria

General Course Description:

The AAI Cultural Awareness course is specifically designed for those individuals working or intending to work in humanitarian operations overseas in often remote and dangerous environments where they are regularly interacting with people of differing cultures.

Emphasis is placed on students achieving a high level of understanding and participation in realistic scenarios.

Learning Outcomes:

At the end of this course the participants will:

- Possess an understanding of cultural self-awareness and intercultural awareness
- Possess an understanding of your own cultural identity
- Possess an understanding of the impact of culture
- Posses an understanding of cultural differences within your own organisation and in multinational humanitarian activities
- Appreciate cultural differences between organisations in the mission arena
- Appreciate methods of how to develop cultural knowledge of the civil environment: local culture, tradition, customs and laws
- Posses an understanding of military and police cultures and methods to minimise friction
- Sources to assist with enhancement of your cultural awareness

Course Units:

Introduction and Principles

- course purpose, emphasis & scope
- learning objectives

Possess an understanding of your own cultural identity and self-awareness

- family history and ethnicity
- religion
- education and life experiences

Possess an understanding of the impact of culture

- culture shock for humanitarian workers
- cultural differences in provider motivations and deliverables
- causes on conflict

Posses an understanding of cultural differences within your own organisation and in multinational humanitarian activities

- organizational aims and motivations
- history and achievements
- reputation and acceptance

Appreciate cultural differences between organisations in the mission arena

- diplomatic (including UN and regional agencies)
- civilian police; and
- civilian (government and non-government, including humanitarian aid, human rights, development, and conflict resolution agencies).

Appreciate methods of how to develop cultural knowledge of the civil environment:

- local culture
- tradition
- customs and laws

Posses an understanding of military and police cultures and methods to minimise friction

- military (the land, naval and air forces – each with its own branch culture – comprised of both armed and unarmed soldiers)
- police culture

Sources to assist with enhancement of your cultural awareness

- organizations
- open source
- governmental
- NGO and relief organisations

Delivery:

The course is presented in line with adult learning principles incorporating structured tutorials, interactive workshops, case studies, video, and scenario based training. Individual and group work is conducted throughout the course.

Prerequisites: Nil**Presenters:**

Course presenters are all recognised industry experts holding relevant professional, experience and training qualifications.

Meals:

Morning and afternoon tea will be provided and there are several cafes in close proximity to the training venue where a variety of meals may be obtained.

Dress:

It is expected that you will attend all classes dressed in a neat and casual manner.

Smoking Policy

Smoking is not permitted indoors, but is allowed outdoors in designated areas. The receptionist or training coordinator at your training facility will provide guidance on smoking areas.

Special Needs:

Any student who feels that s/he may need accommodation for any type of disability is encouraged to contact the Director of Training (+613 826 50005 or training@aai.org.au)

Dates:

Refer to the training calendar for detailed information on dates.

Course Changes:

Information contained in this course outline is correct at the time of publication. Content of the courses is revised on an ongoing basis to ensure relevance to changing educational, employment and marketing needs. The instructor will endeavour to provide notice of changes to students as soon as possible. The instructor reserves the right to add or delete material from courses. The timetable may also be revised.

Enquiries/Contacts:

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